



## 13. Safety

- The permanent cat caregiver at the facility:
  - should have a basic knowledge of cat behaviour, welfare and training.

takes all precautions to guarantee the safety of all those who interact with the cats (Kohler, 2011).

informs the patient (or posters can be hung in rooms, waiting areas, AAI area, etc.) about:

- approaching the cat correctly;
  - respecting the cat's personal space;
  - giving the cat time;
  - not staring at the cat (Herron & Schreyer, 2014);
  - making yourself smaller;
  - not leaning over the cat (-> kneel) (Herron & Schreyer, 2014);
  - not extending your arm;
  - allowing the cat to come to you;
  - turning sideways instead of walking directly towards the cat (Herron & Schreyer, 2014);
  - using subtle and flowing movements (Herron & Schreyer, 2014);
  - being aware of your own body language;
  - $\circ$  recognising signs of stress;
  - how to prevent a cat bite or scratch.

never leaves the cats alone with the patient;

is extra cautious when children interact with the cats (Kahn et al., 2003);

is aware of the procedure describing what actions must be taken if someone is wounded by the cat (e.g. wounds from the cat's nails: clean and disinfect) (Kohler, 2011);

ensures that those who interact with the cat do so appropriately (do not pull the cat's tail, ears, etc.) (Kohler, 2011; Sterneberg-van der Maaten et al., 2015);

stops the session if the patient shows inappropriate behaviour towards the cat(s);

checks the safety doors or double doors before the session starts so that the cat does not end up outside alone or in the wrong ward;

ensures there are no small objects within reach of the cat that could be swallowed or cause choking (Kohler, 2011).